

COOKIE STATEMENT

This is the Cookie Statement of the website Mochua Print & Design (hereinafter referred to as: 'Website'). This statement applies to all personal data that Mochua Print & Design, Unit 3 Clonminam Business Park, Portlaoise Co. Laois, (hereinafter referred to as 'we', 'our' or 'us'), processes via cookies of its website visitors (hereinafter referred to as: 'you' and 'your data') via the Website. This statement will explain how we will use personal data that we collect via the cookies and which rights you have with respect to your personal data.

1. COOKIES

A cookie is a simple and small file that is stored on your device, for example to offer the basic functionality of the website, to remember your settings and preferences and for statistical purposes. Different types of cookies exist, depending on their features and functions, and they might be stored on the users' devices for different timeframes: session cookies are cancelled at the end of each browsing session; persistent cookies may last up to a certain date that has been pre-set by their owner. We use the following cookies on the Website:

Chatlio - functional cookie

We use this cookie to be able to chat with you. The next time you start a chat, we can identify you and continue our conversation, without starting all over again. The cookies are stored for max 6 months. You can find their privacy policy [here](#).

Convert.com - functional cookie

To check if our improvements on our website really work. Therefore, we test these new versions. Without this cookie we can't improve your journey on the website. The cookies are stored for max 6 months. You can find their privacy policy [here](#).

OptiMonk - functional cookie

We use this cookie to be able to communicate notifications, discounts and special offers with you. The cookies are stored for max 6 months. You can find their privacy policy [here](#).

Presta - functional cookie

We use these cookie to remember what products are in basket and other vital functional parts of our website. The cookies are stored for max 6 months. You can find their privacy policy [here](#).

Smart Notifications - functional cookie

We use this cookie to be able to communicate notifications, discounts and special offers with you. The cookies are stored for max 6 months.

Unless - functional cookie

We use this cookie to be able to create a better landing page for you, based on the advert you just clicked to enter our website. The cookies are stored for max 6 months. You can find their privacy policy [here](#).

Visual Website Optimizer - functional cookie

To check if our improvements on our website really work. Therefore, we test these new versions. Without this cookie we can't improve your journey on the website. The cookies are stored for max 100 days. You can find their privacy policy [here](#).

Zopim (Zendesk Chat) - functional cookie

We use this cookie to be able to chat with you. The next time you start a chat, we can identify you and continue our conversation, without starting all over again. The cookies are stored for max 6 months. You can find their privacy policy [here](#).

FullStory - analytical cookie

We use this to see how our customers interact with our website. By analyzing anonymized data we can see where we can improve our website and your journey. The cookies are stored for max 6 months. You can find their privacy policy [here](#).

Google Analytics - analytical cookie

We use this to see how our customers interact with our website. By analyzing anonymized data we can see where we can improve our website and your journey. The cookies are stored for max 24 months. You can find their privacy policy [here](#).

Hotjar - analytical cookie

We use this to see how our customers interact with our website. By analyzing anonymized data we can see where we can improve our website and your journey. The cookies are stored for max 6 months. You can find their privacy policy [here](#).

Matomo (Piwik) - analytical cookie

We use this to see how our customers interact with our website. By analyzing anonymized data we can see where we can improve our website and your journey. The cookies are stored for max 6 months. You can find their privacy policy [here](#).

Segment.com - analytical cookie

We use this to see how our customers interact with our website. By analyzing anonymized data we can see where we can improve our website and your journey. The cookies are stored for max 24 months. You can find their privacy policy [here](#).

Bing - advertising cookie

We use this cookie to show you relevant ads and to see if our advertisement worked. The cookies are stored for max 6 months. You can find their privacy policy [here](#).

Double Click - advertising cookie

We use this cookie to show you relevant ads and to see if our advertisement worked. The cookies are stored for max 6 months. You can find their privacy policy [here](#).

Facebook - advertising cookie

We use this cookie to show you relevant ads and to see if our advertisement worked. The cookies are stored for max 6 months. You can find their privacy policy [here](#).

Google AdWords - advertising cookie

We use this cookie to show you relevant ads and to see if our advertisement worked. The cookies are stored for max 6 months. You can find their privacy policy [here](#).

LinkedIn - advertising cookie

We use this cookie to show you relevant ads and to see if our advertisement worked. The cookies are stored for max 6 months. You can find their privacy policy [here](#).

Vero - advertising cookie

We use this cookie to sent you relevant emails and to see if our previous emails worked. The cookies are stored for max 6 months. You can find their privacy policy [here](#).

Please note that we could be required under local law to obtain consent from you for the use of some of the cookie technologies. If so, we will ask you to consent with the placement of the cookies when you enter the Website. If you do not consent with the placement of the cookie, please do not browse further on the website. The provision of data set out above is not a statutory or contractual requirement or a requirement necessary to enter into a contract. If you do not agree with the use of cookies, you have the right to withdraw your consent at any time by modifying your browser settings as set out in chapter 5.

Oneall - functional cookie

We use this cookie to keep you signed in and enhance your user experience.. The cookies are stored for max 6 months. You can find their privacy policy [here](#).

2. SHARING YOUR PERSONAL DATA

We will not share the data we collect from you with companies located outside the European Economic Area (“EEA”). However, the parties placing the cookies might transfer your personal data to countries outside the EEA. Please check the privacy policy of these parties for more information about potential data transfers.

We may share your data with third parties that provide database-, server-, maintenance-, security-, or other similar services to us (hereinafter referred to as ‘data processors’). If we provide access to your data, we

require the third parties to keep your data confidential and instruct these parties to process this data only on behalf of us.

Furthermore, we may also disclose your data if we believe that the disclosure is required by law, or is in response to a legal request.

3. SECURITY

We implemented appropriate technical and organizational measures to protect your personal data against accidental or unlawful destruction or accidental loss, alteration, unauthorized disclosure or access and against all other forms of unlawful processing. Also, we require our data processors to implement such appropriate technical and organizational measures.

4. YOUR RIGHTS

More information with regard to withdrawal or modification or your consent, activation, deactivation and deletion of cookies can be found in the instructions via the help-functionality of your web browser. Links to the different browsers to modify the cookie settings can be found [here](#). Please note that if you set your browser to disable cookies, the Website might not work properly and some services or some of the Website's functionalities may not be available or work smoothly, and you could be required to modify or manually fill in some information or preferences each time you visit the Website[E'H1] .

Furthermore, you may contact us by using the contact details at the bottom of this cookie statement, if you wish:

- to know whether or not we process your personal data;
- rectify your data;
- erase your data;
- restrict your data; and/or
- us to transmit your data to another organization. We may request provision of additional information necessary to confirm your identity. The rights mentioned above do not always apply and we will review per request if we need to take action in order to comply with the General Data Protection Regulation. We will provide information on the actions taken without undue delay and in any event within one month of receipt of the request. That period may be extended by two further months where necessary, taking into account the complexity and number of the requests. We shall inform you of any such extension within one month of receipt of your request, together with the reasons for the delay.

You have the right to lodge a complaint with the supervisory authority if we do not respond in time or for any other reason.

5. MODIFICATIONS

It is possible that this statement will be amended in the future. This is the most recent version available this time.

6. CONTACT US

If you have any questions or complaints, please do not hesitate to contact us via [undefined](#).